

to the District's actual cost of inspection for a commercial connection shall be charged by the District for the expense of making such inspection.⁴

B. Builder Inspections. Before the Operator issues any requested refunds of builder deposits and before service can be established in the name of the initial home or building occupant, the Operator shall inspect all District facilities affected by the builder's construction activities to determine if the builder or builder's agent has caused any damage to District property and that there is full compliance with the rules, regulations, policies and orders of the District. The District shall charge a fee of \$50.00 for each inspection and each required reinspection. If requested by the builder, the District's Operator shall inspect the District's facilities to be affected by the builder's construction activities prior to commencement of such activities to determine if there is any preexisting damage to the District's property for which the builder should not be held responsible. The District shall charge a fee of \$60.00 for each inspection.⁵ The builder deposit described elsewhere herein shall secure the District (1) in the repair of District facilities damaged on or beside the builder's site in question or by the builder and (2) compliance with the District's rules, regulations, policies and orders including its Code Of Operations. Failure to comply with same after reasonable notice and opportunity to cure such omission or non-compliance shall subject the entire deposit to forfeiture to the District.⁶

C. Customer Service Inspections. Effective January 1, 1996, no continuous water service shall be provided by the District to: (1) new construction; (2) any existing Customer when the District has reason to believe cross connections or other unacceptable plumbing practices exist; or (3) after any material improvement, correction or addition to the private plumbing facilities of any Customer, unless a service inspection has been performed by the District's utility operator and a service inspection certification containing at least the information contained in the sample Service Inspection Certification Form attached hereto as Exhibit "B" has been received by the District. A one time fee of \$100.00 shall be charged for the District's service inspection of residences and the District's actual costs incurred for service inspections of commercial facilities.⁷ "Continuous water service" shall be deemed to commence, but shall not be limited to, the date of transfer of service from a builder to the initial occupant of any new residence. The District shall recognize only those individuals specified in 30 Texas Administrative Code Section 290.46(j)(1) as capable of conducting the customer service inspection certifications required hereunder. The District shall maintain completed Service Inspection Certifications submitted to it pursuant to this Section for a minimum of ten (10) years.⁸

Section 2.1. Maintenance and Repair. It shall be the responsibility of each user to maintain the water and sewer lines from the point of connection to the District's water and sewer system to the building served, provided however, the District reserves the right to inspect any District customer's grease trap for compliance with the District's plumbing code to determine if such trap is being properly maintained and cleaned and if District's utility operator determines that it is not being properly maintained and cleaned and poses a threat to the efficient operation of the District's sanitary sewer system then to clean such trap and charge such customer for such services. Such service charges shall be reasonable and customary for the type work performed and shall be approved by the Board of Directors.⁹

Section 3. Water and Sewer Rates. Charges for water and sewer shall be billed monthly. All bills shall become delinquent if not paid by the 10th day of the month following the month in which the billing was rendered or 20 days after the date the bill is rendered, whichever is later, and a penalty of 15% will be added to all bills outstanding on the delinquency date. The customer's bill shall show the actual delinquency date expressed as the month and numerical day of the month that

⁴ Sewer inspection charges amended per orders adopted June 10, 2004, and March 10, 2022.

⁵ Builder Inspection fees amended per order adopted March 10, 2022.

⁶ Builder Inspection fees adopted February 11, 1993.

⁷ Customer service inspection fees adopted per order dated May 9, 1996, and increased per orders adopted June 10, 2004 and March 10, 2022.

⁸ Customer Service Inspections adopted January 11, 1996.

⁹ Section 2.1 adopted June 10, 2004.

the bill becomes delinquent and the amount that will be due after that date.¹⁰ Customers with accounts not paid by the delinquency date shall be given written notice by the District that the customer's account is delinquent and the customer's water service is subject to termination by the District if the customer's entire delinquent account, including the current month's bill if it has become delinquent, and all penalties and interest thereon, is not paid in full by the date of the Board of Directors next regularly scheduled meeting at which the customer may appear to show cause why such customer's water service should not be terminated for failure to pay District bill(s). The total period involved before a delinquent account results in termination is established as 60 days.¹¹ If an account becomes delinquent a \$16 administrative fee shall be charged for handling and processing such delinquent account.¹² The administrative fee shall be billed to the customer and treated as billed consumption for billing and administrative purposes. If a service account is terminated, in addition to a reconnect fee, an additional \$35.00 deposit, and if no deposit is on hand with the District then the current deposit plus an additional \$35.00 deposit, shall be imposed upon the customer which must be paid prior to reestablishment of service. Deposits must be restored to the new rates plus the \$35.00 additional deposit.¹³

In addition, a State imposed regulatory assessment equal to one half of one percent (0.005) of the charge for water and sewer service shall be billed to and collected from each of the District's retail customers on a monthly basis effective September 1, 1991. Such assessment shall be exclusive of other charges, including but not limited to penalties, interest, tap fees, deposits, charges for returned checks, transfer fees and other similar charges.¹⁴

The District reserves the right to institute suit for the collection of any amounts due and unpaid, together with interest thereon at the maximum legal rates and reasonable attorney's fees.

Monthly rates for water and sewer service, inclusive of the regulatory assessment, are hereby established as follows:

DISTRICT CUSTOMERS

WATER

Single Family Homes

After the water tap is made single family homes shall be billed as follows:

First 2,000 gallons	\$27.00 (minimum) ¹⁵
2,001 to 5,000 gallons	\$2.90 per 1,000 gallons
5,001 to 9,000 gallons	\$3.80 per 1,000 gallons
9,001 to 14,000 gallons	\$4.40 per 1,000 gallons
14,001 to 20,000 gallons	\$4.85 per 1,000 gallons
20,001 to 27,000 gallons	\$5.00 per 1,000 gallons
Over 27,000 gallons	\$6.30 per 1,000 gallons

¹⁰ Revisions per order adopted November 11, 1993.

¹¹ Total period involved before a delinquent account results in termination established per order adopted June 8, 2023.

¹² Administrative fee increased per orders adopted June 10, 2004 and March 10, 2022.

¹³ Administrative Fee and additional deposit requirement adopted February 11, 1993 and made effective May 10, 1993 an additional deposit requirement amended per orders adopted September 14, 1995 and March 10, 2022.

¹⁴ Regulatory assessment adopted September 12, 1991.

¹⁵ Revisions per order August 8, 2013, includes street lighting and security services, and amended per order adopted May 14, 2015, April 12, 2018, and June 8, 2023.

Commercial

Each unit of a building occupied by a separate business with water service provided by the District, including separate business establishments within a single building shall be deemed to be a single business unit for purposes of water service. Each business unit shall be billed as follows:

A. Single Meter. Each commercial building which is served by a single meter shall be billed for water at the rate of \$75.90 minimum per business unit served by such meter for the first 15,000 gallons, \$5.00 per 1,000 gallons for the next 5,000 gallons and \$6.30 per 1,000 gallons for consumption thereafter in excess of 20,000 gallons per month.¹⁶ Billing shall commence with the first full month after the water tap and/or meter to the District's system is made by its utility operator.

B. Multiple Meters. If a commercial building is served by more than one meter, then water delivered through each meter shall be billed at the rate of \$75.90 minimum per business unit served by such meter for the first 15,000 gallons and \$6.30 per 1,000 gallons thereafter in excess of the collective minimum.¹⁷ Billing shall commence with the first full month after the water tap and/or meter to the District's system is made by its utility operator.

Civic Associations

Service to a civic association building and recreational complex including a pool shall be metered and a rate charged of \$10.00 for the first 50,000 gallons of water usage (minimum) and a \$1.00 per 1,000 gallons thereafter; provided the civic association encompasses and serves residential areas in the District.

Public Facilities

A public school, church or other such public oriented, non-profit user shall be billed as a single family home.

Fire Lines

Any District Customer served by an unmetered water line installed for fire protection for improvements on a customer's property and approved and authorized by the District shall be charged a monthly charge of \$50.00 regardless.¹⁸

City of Houston Water

There shall be a charge of 33% of the City of Houston's wholesale rate charged the District for water per thousand gallons for each one thousand gallons consumed by the customer excepting the first two thousand gallons, which charge is in addition to the rates and charges shown above.¹⁹

SEWER

Single Family Homes

\$30.00²⁰ per month (flat rate)

Commercial

¹⁶ Amended per orders adopted April 13, 2000, January 10, 2013, May 14, 2015 and April 12, 2018.

¹⁷ Amended per orders adopted April 13, 2000, January 10, 2013 and April 12, 2018.

¹⁸ Fire Lines charged adopted per orders dated January 8, 2009, April 12, 2018 and February 14, 2019.

¹⁹ City of Houston Water Charge adopted per order dated January 10, 2013 and modified August 8, 2013.

²⁰ Sewer rate increases adopted per orders dated September 12, 1991, June 13, 1996, June 10, 2004, August 16, 2007, May 14, 2015, April 12, 2018, and June 8, 2023.

Each business unit with sanitary sewer service provided by the District shall be billed \$30.00²¹ per month minimum plus \$1.00 per 1,000 gallons water consumption in excess of 15,000 gallons per month or the collective minimum in the case of multiple business units being served by the same water meter.

Civic Associations

Service to a civic association building and recreational complex including a pool shall be billed as a single family home; provided the civic association encompasses and serves residential areas in the District.

Public Facilities

A public school, church or other such public oriented non-profit user shall be billed as a single family home.

OUT OF DISTRICT CUSTOMERS

WATER

Single Family Homes. After the water tap is made single family homes shall be billed one and one half (1½) times the rates charged single family homes inside the District.

Commercial. After the water tap is made commercial customers shall be billed three and one half (3½) times the rates charged commercial customers inside the District.

Public Facilities. After the water tap is made public facilities shall be billed two (2) times the rates charge by the same class of customer inside the District.

SEWER

Single Family Homes. One and one half (1½) times the rate charged single family homes inside the District.

Commercial.

A. Customers Receiving District Water. Three and one half (3½) times the rates charged the same class of customers inside the District.

B. Customers Not Receiving District Water. Three and one half (3½) times the number of equivalent residential connections which such commercial customer represents as reasonably determined by the District, or for which such customer has contracted with the District, whichever is greater, times the minimum rate charged the same class of customer inside the District and an additional sum equal to 3 ½ times the rate charged the same class of customer inside the District based on water consumption in excess of the collective minimum for sewer rate purposes.

Public Facilities. Two (2) times the rates charged the same class of customer inside the District.

As a prerequisite to obtaining water and/or sewer service or for the restoration of water and/or sewer service, a non-refundable charge of \$40.00 shall be made to the customer to cover administrative costs of the District.²²

Grease Traps. A restaurant or other business unit which has a grease trap or is required to have a grease trap under the District's rules and regulations, is subject to a surcharge for sanitary sewer service when during the billing period, a monthly grab sample of sewage from the customer's sampling well taken by the District is found to exceed 100 milligrams of grease per liter. In

²¹ Commercial sewer rate increases adopted per orders dated September 12, 1991, August 16, 2007, May 14, 2015, and June 8, 2023.

²² The non-refundable charge for obtaining or for the restoration of water and/or sewer service increased per order adopted February 11, 1993.

such an event the charge for monthly service shall be that calculated as provided above multiplied by the product of a grab sample number times one-one hundredths (.01). For each grease trap installed there shall be charged a monthly flat rate of \$55.00 for the inspection of the trap and an additional charge of the same amount for each reinspection required in that month until the trap passes, plus lab analysis cost + 15% for any costs related to additional inspections/sampling.²³

Section 4. Disconnection. Failure to pay all charges, including taxes which have been due for not less than six months, when due may be deemed by the District as a breach of the contract for water and sewer service and the District may, in its discretion, disconnect service until any such breach is remedied. The District will endeavor to provide the customer with notice of the proposed service termination and an opportunity to appear before the Board of Directors to show cause why his water service should not be terminated due to non-payment of charges or taxes. Any person protesting a proposed service termination may appear before the Board at its regular scheduled meeting to show cause why water service should not be terminated by the District for non-payment of charges or taxes. If service to a residential user is disconnected for any cause other than specified in Section 6 hereunder, there shall be charged a reconnection fee of \$60.00, in addition to any other fees, charges or deposits that may be owing, before service is again commenced to such user.²⁴ Such reconnection will be made only during the normal business hours of the District's operator which are hereby established to be between the hours of 8:00 a.m. and 5:00 p.m. on Monday through Friday, excepting legal holidays.

Section 5. Deposit, Application and Customer Service Agreements.

A. Deposit. Unless provided otherwise herein, a deposit of \$150.00 shall be charged by the District to all single family and residential users billed on an individually metered basis. Renters shall be charged a deposit of \$250.00 Commercial customers shall be charged a minimum deposit of \$250 or a deposit equal to three times the estimated monthly usage as determined by the District's utility operator, whichever is greater.²⁵ Such deposits shall apply to all new residential and commercial customers and/or connections and to all residential and commercial customers who currently have their service terminated or who, in the future, may have their service terminated for non-payment of taxes or user charges. A one time deposit of \$500.00 shall be charged to builders to secure payment of bills and back charges for all of that builder's homes within the District. In the event the District must draw down all or part of the builder's deposit to pay the builder's bills, the District may withhold further taps or service to the builder's homes until the builder's deposit is replenished to its original \$500.00 level.

B. Application. Any person desiring water/sewer service from the District must obtain an application (in a form to be determined by the District) for same from the District's utility operator and complete such form with the necessary information for the establishment of a service account and file this application with the requisite deposit with the District's utility operator by mail or by appearing in person in the office of the utility operator. If such application and deposit is not received by the utility operator within ten days of the date notification of request for service is made to the District or such deposit is not honored by the Bank, the District's utility operator is authorized to terminate such service without further notice. No interest is to be paid on customer deposits. Deposits will be returned to depositor when the depositor's service account is closed, the account paid in full and a forwarding address made available to the District.

As a condition precedent to the District's providing water service to a residential structure on and after February 11, 1993, or to a commercial structure on or after February 11, 1993, either (a) the owner of the structure to be served or his lawfully authorized agent must make the application for service to the District in person and as a condition of such service the owner shall be legally responsible for all charges from the District for services to such structure, or (b) the person desiring service, if not the owner of the structure to be served, must make written application for service to the District's utility operator in his name and provide the District with a deposit of \$150.00 in the case of a single family home or, for all other structures,

²³ "Grease Traps" section added per orders adopted July 9, 2009 and December 13, 2012, and grease trap inspection fee increased per order adopted March 10, 2022.

²⁴ Reconnection fee increased per order adopted March 10, 2022.

²⁵ Homeowner deposit increase adopted March 10, 2022; Renter deposit established per order adopted March 10, 2022; Commercial customer minimum deposit increase adopted February 11, 1993 and March 10, 2022.

a deposit equal to three (3) times the estimated minimum bill or \$250 whichever is greater.²⁶ If making application for service under clause "a" above, the remainder of this paragraph shall apply. The owner must present the utility operator with evidence satisfactory to the utility operator of the owner's (i) identity which evidence might include a valid drivers license with picture, birth certificate, passport or other similar document of identification, and (ii) ownership of the particular property for which service is being requested. If a person other than the owner of the structure to be served is making application he must present the utility operator with a sworn and notarized instrument indicating that the affiant is the owner of a particular structure within the District (described by Lot and Block or other legal description and street address in the instrument) and that such person (the name and address of same given in the instrument) is authorized by the owner to make application on behalf of the owner, that the owner acknowledges that he will be legally responsible for the payment of all water and sewer service charges to his property regardless of who occupies his residential structure. The owner may direct the District in writing to mail District invoices to a person other than the owner but failure of another party to pay such invoices shall not relieve the owner of his obligation to pay the unpaid invoice nor impair the District's legal right to terminate service for non-payment of such invoices.²⁷ If water service is terminated to a residential property for failure to pay for District services in a timely manner, the customer will first be provided a notice of intention to terminate service for non-payment and the opportunity to appear before the Board of Directors to contest such proposed termination if the account remains delinquent and charge \$15.00 for such notice, and if then approved by the Board terminate the service which will not be reconnected unless all delinquencies, penalties, reconnection fees and deposits and other applicable charges are paid by the owner or if the property is sold to a new owner then such person making application for service in the manner prescribed herein.²⁸

C. Customer Service Agreements. Effective January 15, 1996 a Customer requesting the establishment or reestablishment of water or sanitary sewer service from the District must execute a Service Agreement with the District in the form of that attached hereto as Exhibit "C". There shall be a \$15.00 charge for the administration and maintenance associated with each such Customer Service Agreement.²⁹ The failure of a Customer to execute such Agreement under the foregoing circumstances shall entitle the District to deny or terminate such services to the Customer.³⁰

Section 6. A \$30.00 charge will be billed to the customer's account for any check returned by the bank for insufficient funds.³¹

Section 7. Voluntary Discontinuance and Restoration of Service Fee. A fee of \$25.00 shall be charged by the District to cover the expense of each discontinuing or restoring of service at the request of any customer who is not delinquent in the payment of bills at the time of either such requests.³²

Section 8. Water/Sanitary Sewer Capacity Commitment Fee. Any owner of property (whether inside or outside the boundaries of the District) who requests a commitment of water and/or sewer capacity from the District shall pay the following fee to the District's engineer: \$100 per acre with a minimum fee of \$1,000. Such commitment fee will cover the District's engineering fees in connection with investigation of the capacity commitment request. Payment of such fee by the owner does not insure that the District has sufficient capacity to commit to such owner.

²⁶ Deposit increased per orders dated June 13, 1996, and March 10, 2022.

²⁷ Provisions relating to distinctions between rental and owner occupied housing adopted and made effective February 11, 1993.

²⁸ Notice of intention to terminate and procedure, adopted per order dated February 14, 2019.

²⁹ Customer Service Agreement charge adopted per order dated May 9, 1996 and increased December 13, 2012 and amended February 14, 2019.

³⁰ Customer Service Agreements adopted January 11, 1996.

³¹ Return Check fee increased per order adopted June 10, 2004.

³² Increased per orders dated December 13, 2012 and March 10, 2022.

Section 9. Easement Fee. Any owner of property who requests a consent to encroachment on an easement of the District shall pay the fee of \$100 to the District.

Section 10. No Free Service. No free service shall be granted to any user for services furnished by the District's water and sewer system whether such user be a charitable or eleemosynary institution, a political subdivision or municipal corporation, and all charges for water and sewer service may be made as required herein.

Section 11. Prohibition Against Private Water Wells. No water or sanitary sewer service will be provided to a person, lot or tract of land which is served by a private water well, unless water from such well is used exclusively for irrigation purposes and there is no connection between such private well and the plumbing for structures on the property receiving water for domestic consumption or for providing sanitary sewer service.³³

Section 12. Code of Operations. Any structure to which water or sanitary sewer service is provided or to be provided by the District shall be in compliance with the District's Code of Operations and in particular Section 3.12 - 3.15 which among other matters prohibit certain cross-connections or connections which could contaminate the District's drinking water supply and prohibit the use of pipes, pipe fittings, solder or flux which contain lead in excess of maximum percentages. An annual administrative fee of \$75.00 shall be charged for the administration and maintenance of Backflow Prevention Test and Maintenance Reports submitted or required to be submitted pursuant to this Section.³⁴

Section 13. Superseding Order. This order supersedes all prior orders, resolutions and other actions of the Board concerning fees and charges for water and sewer service.

Section 14. Unless otherwise noted herein, this amended rate order will be in effect as of March 10, 2022 and shall apply to all usage read on meters on the subsequent billing date.

PASSED AND APPROVED this 8th day of June, 2023.

/s/ William E. Ross

President, Board of Directors

ATTEST:

/s/ Jeff Blackwell

Secretary, Board of Directors
(SEAL)

³³ Section 11 - Prohibition Against Private Water Wells added per order adopted September 11, 2003.

³⁴ Section 12 adopted per order dated May 9, 1996, and backflow prevention annual fee increased March 10, 2022.

Exhibit "A"

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 23

BACKFLOW PREVENTION ASSEMBLY TEST AND MAINTENANCE REPORT

The following form must be completed for each assembly tested. A signed and dated original must be submitted to the public water supplier for recordkeeping purposes:

BACKFLOW PREVENTION ASSEMBLY TEST AND MAINTENANCE REPORT

NAME OF PWS: _____

PWS I.D. # _____

LOCATION OF SERVICE: _____

The backflow prevention assembly detailed below has been tested and maintained as required by TNRCC regulations and is certified to be operating within acceptable parameters.

TYPE OF ASSEMBLY

- Reduced Pressure Principle
- Double Check Valve
- Pressure Vacuum Breaker
- Atmosphere Vacuum Breaker

Manufacturer _____

Size _____

Model Number _____

Located At _____

Serial Number _____

	Reduced Pressure Principle Assembly			Pressure Vacuum Breaker	
	Double Check Valve Assembly		Relief Valve	Air Inlet	Check Valve
	1st Check	2nd Check		Opened at ___ paid	___ paid
Initial Test	DC-Closed Tight RP ___ paid Leaked	Closed Tight Leaked	Opened at ___ paid		
Repairs and Materials Used					
Test After Repair	DC-Closed Tight RP ___ paid	Closed Tight	Opened at ___ paid	Opened at ___ paid	___ paid

The above is certified to be true.

Firm Name _____

Certified Tester _____

Firm Address _____

Cert Tester No. _____ Date _____

**HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 23
Service Inspection Certification**

Name of PWS _____

PWS I.D.# _____

Location of Service _____

I _____, upon inspection of the private plumbing facilities connected to the
aforementioned public water supply do hereby certify that, to the best of my knowledge:

		Compliance	Non Compliance
1	No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices are in compliance with state plumbing codes.	<input type="checkbox"/>	<input type="checkbox"/>
2	No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention device tester.	<input type="checkbox"/>	<input type="checkbox"/>
3	No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.	<input type="checkbox"/>	<input type="checkbox"/>
4	No pipe or pipe fitting which contains more than 8.0% lead exists in private plumbing facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>
5	No solder or flux which contains more than 0.2% lead exists in private plumbing facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>
6	No plumbing fixture is installed which is not in compliance with a state approved plumbing code.	<input type="checkbox"/>	<input type="checkbox"/>

Water service shall not be provided or restored to the private plumbing facilities until the above conditions are determined to be in compliance.

I further certify that the following materials were used in the installation of the plumbing facilities:

Service lines Lead Copper PVC Other
Solder Lead Lead Free Solvent Weld Other

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Signature of Inspector

Registration Number

Title

Type of Registration

Date

HARRIS COUNTY MUNICIPAL UTILITY DISTRICT NO. 23

SERVICE AGREEMENT

- I. **PURPOSE.** The Harris County Municipal Utility District No. 23 of Harris County, Texas (the "District") is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.
- II. **PLUMBING RESTRICTIONS.** The following unacceptable plumbing practices are prohibited by State regulations.
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the District and _____ (the Customer).
 - A. The District will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the District.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other unacceptable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the District's normal business hours.

- C. The District shall notify the Customer in writing of any cross-connection or other unacceptable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
 - D. The Customer shall immediately correct any unacceptable plumbing practice on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

CUSTOMER'S SIGNATURE: _____

DATE: _____

